

Adopt a Tank Program

Frequently asked questions:

- 1. Can more than one person adopt a specific tank?**
 - a. Yes, multiple individuals can adopt the same tank. Factors such as tank size, number of fish, maintenance, equipment needs, food, and healthcare requirements were considered when determining the number of adopters each tank can have. When the maximum number of adopters per tank has been reached, the link on the website to that tank's donation page is disabled.
 - b. You can adopt a tank as a gift for another person. If this is something you would like to do, please email Renee Mazeroll at rmaze@amazonresearchcenter.org and provide your name, the name of the tank you are adopting and the name of the individual you would like to gift the adoption to. That person's name will be on the plaque placed on the tank.
 - c. Organizations or businesses are also able to adopt a tank. Please email Renee Mazeroll at rmaze@amazonresearchcenter.org with your name, the name of the tank you are adopting and your business name. Please make sure you are clear as to how you would like your business name to be displayed on the plaque.
- 2. If more than one person adopts the same tank, does each person get a plaque?** Yes, every individual who participates in the Adopt a Tank program will have a plaque placed in their honor.
- 3. How big are the plaques?** They are 5" x 7" (12.7 cm x 17.8 cm)
- 4. Do I have to become a recurring donor to adopt a tank?** Yes, the adoption program is based on a monthly donation commitment for at least one year. After the first year, you can simply continue your monthly donation to maintain your support of the tank. However, if you prefer to make a one-time annual donation equivalent to a full year's support, that option is available.

The donation page allows you to make a one-time donation, which is greatly appreciated. However, unless the one-time donation is equal to the annual amount, a plaque will not be placed on the tank with your name.

- 5. When can I stop my monthly donation?** Since the Adopt a Tank program is based on an annual commitment, you can stop your support at any time after the 12th month of support. To stop participating in the program simply go to your account through Network for Good and withdraw your credit card.

We understand that circumstances can change. If you need to discontinue your support before the end of the 12-month period, please contact Renee Mazeroll at rmaze@amazonresearchcenter.org and she will be happy to assist you.

- 6. What do I need to do to start adopting a tank?**
 - a. Review the list of available tanks featured on our website, click on the name of the tank and you will be taken to the donation page for that tank.
- 7. Is it possible to adopt a different tank midway through the year?** Yes, please email Renee Mazeroll at rmaze@amazonresearchcenter.org and she will work with you to ensure you are happy with the tank you have adopted.
- 8. How will I know how my tank is doing?** Once your plaque has been placed, we will send you a picture of your tank with your plaque and how the fish/aquatic animals are doing. Additionally, you will receive biannual updates via email, at a minimum, to keep you informed about your tank's progress. If there are any significant changes or issues with your tank, we will promptly notify you via email to keep you updated on what has occurred.

9. **How will I know if a new exhibit (tank) is added and up for adoption?** We will send out a mass email announcing the new exhibit (tank) approximately 1 month prior to the exhibit opening.
10. **Can I adopt more than one tank?** Yes, tank adoption is done on a first come first served basis.
11. **Can I move my current recurring donation to the Adopt a Tank program?** Yes, you can! If your current donation matches the amount required for the tank you wish to adopt, you're eligible to make the switch. Please reach out to Renee Mazeroll at rmaze@amazonresearchcenter.org for assistance in updating your donation.
12. **If I am unable to adopt a tank, can I still make a donation?** Yes, your support of the research center and the Aquarium of the Amazon is crucial to our success. You can make a one-time donation on the individual tank donation page or simply click on any "DONATE" button on our website, and you will be taken to the appropriate donation page. At that time you will be given the option of giving a one-time donation or a recurring gift that fits your budget.
13. **If I am aware of an aquarium (tank) that is not included on the list on the website can I request to adopt that tank?** Yes, if you are aware of a specific aquarium tank that is not listed on the amazonresearchcenter.org website you can still request to adopt it. The tank might not be available because it has already been adopted by the maximum number of supporters. To make your request, you should email Renee Mazeroll at rmaze@amazonresearchcenter.org. She will work with you to find a solution that ensures you are satisfied with the tank you choose to adopt.